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March 17, 2020

Chairman Comer H. "Randy" Randall
The Public Service Commission of SC
101 Executive Center Dr, Suite 100
Columbia, South Carolina 29210

RE: Town of Irmo
Open Docket 2019-387-A

Dear Chairman Randall:

It was a pleasure to have seen you and appear before you recently on the Blue Granite matter. As you know, this law firm represents the Town of Irmo, South Carolina.

I understand you presently have before you a proposed regulation proposed by the ORS to restrict the ability of regulated utilities to share customer information with third parties.

By arrangement between the Town of Irmo and Blue Granite, Blue Granite provides Irmo with a list of addresses (not names of customers) for which sewer service has been discontinued. This information is provided so that Irmo can make sure sewage is not discharged illegally. In other words, the Town needs to know when sewage is disconnected so that the customers will not simply bypass the sewer line and discharge illegally onto the dirt.

Per our agreement with Blue Granite, the Town maintains the information as confidential. There is no compensation paid to the Town at all and the information will be protected from disclosure under Section 30-4-40 of the Freedom of Information Act.

We certainly understand the intent of the regulation to be good. On the other hand, we would asked that the Commission draft any regulation in such a way that it does not require customer consent to disclose information to entities such as the Town of Irmo.

We have had serious problems in the past where a customer does not pay a bill. The customer simply disconnects the pipe and discharges directly onto the ground. We need to know whose service has been disconnected so that our code enforcement people can verify illegal dumping is not taking place.

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Chairman Comer H. "Randy" Randall

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I will be more than happy to answer any questions anyone has in regard to this problem.

Thanks for the help.

Yours very truly,


St. Jahue Moore

SJM/arj